

# **COUNTERESPIONAGE.US**

**Protecting Classified & Sensitive Information Is Our Business**

## **COUNTERESPIONAGE-INSIDER THREAT DEFENSE PROGRAM (CE-ITDP)** **WEB BASED TRAINING COURSE**

### **CANCELLATION / REFUND POLICY**

**The following outlines the Counterespionage.Us (CEUS) CE-ITDP Web Based Training Course Cancellation / Refund Policy.**

Before enrolling in the CE-ITDP Web Based Training Course, you will be given the opportunity to review/demo the CE-ITDP Web Based Training Course. If you request to review/demo the course, you will be provided access to the CE-ITDP Web Based Training Course for a period of **1** day. During the review/demo period, you will agree to the terms of the CEUS Copyright Notice Acknowledgement / Access Agreement.

After the review/demo period, you may choose to enroll in the CE-ITDP Web Based Training Course. You will be required to pay for the course in advance, before full access is given to the CE-ITDP Web Based Training Course Materials and Website.

Once enrolled in the CE-ITDP Web Based Training Course, there is **no refund**. Your access to the CE-ITDP Web Based Training Course Materials and Website may be transferred to another individual, within the first 30 days of enrollment. A transfer request must be made in writing to CEUS. All transfer requests are at the discretion of CEUS.

The CE-ITDP Web Based Training Course **requires an Internet Connection** and an **Internet Browser**. CEUS will not be held responsible for any Internet connectivity problems that are not related to the CE-ITDP Web Based Training Course Website being offline. All other Internet connectivity problems are the responsibility of the individual that is enrolled in the CE-ITDP Web Based Training Course.

In the event the CE-ITDP Web-Based Training Course experiences a technology failure, CEUS will extend the expiration date of your CE-ITDP Web-Based Training Course subscription, to accommodate for the failure period. In the event the technology failure cannot be resolved, a refund, prorated based on the portion of the course that was not delivered, may be issued to registered participant upon written request.

CEUS shall not, in any way, be held responsible for any costs or damages related to an individual that cannot access the CE-ITDP Web Based Training Course.

If you have any questions about this cancellation / refund policy, please contact Jim Henderson.  
**E-Mail: [training@counterespionage.us](mailto:training@counterespionage.us) Phone: 888-363-7241 / 561-809-6800**